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Core Software Technologies, well known as CoreTech is a turnkey software and business solution provider. Established in 2005 to steer customers through the next generation of business innovation powered by technology with state-of-the-art business automation, software development and consultation services. CoreTech specialized in the healthcare business industry providing automation and solutions products in the field.

For companies operating in the information age we help to leverage new technologies to competitive advantage. We deliver high value innovated solutions by bridging the gap between business and technology.

Since CoreTech inception, proven, demonstrate and invent unique products, techniques and capabilities that far and uniquely distinguish us from other software provider as we are specialized in developing varies automated solutions in the field of insurance and hospital management, that is tailored to utilize the international standard such as WHO and medical and insurance science. CoreTech has established multi-branches around the globe for continuous and better serve its clients; the following diagram shows current CoreTech existence around the globe.
Strengths *(moving to the future)*

- Deliver secure, reliable and scalable applications that help businesses excel in today's rapidly evolving economy.
- Gain client's satisfaction by fully understand and address our client's requirements within the minimal time-to-market.
- Assure a steady quality by guarantee high quality of our deliverables.
- Maintain continuous improvement by promoting a learning environment, and ensuring that our employees are exposed to, and trained on state-of-the-art technologies. Our software development process is continuously monitored and improved to maximize productivity.
- Utilize object-oriented analysis, design, and testing methodologies; ensure seamless integration and traceability between the project's requirements, design, development, quality assurance, and delivery.
- Understand in-depth clients' business requirements.
- Deliver world-class End-to-End IT solutions.
- Implement cutting-edge innovative solutions.
- Guarantees high quality of our deliverables.
- Seeking Continuous improvement.
- Adopting International & best practice standards.

Mission, Staff & Vision *(Committed to Excellence)*

We are *committed* to offering unrivaled business automation consultation and turnkey solutions in addition to a unique technical support to our valuable clients.

CoreTech is powered by highly skilled *professionals* of professors, consultants, engineers, developers, and executives equipped with the latest managerial and IT tools and works round-the-clock to assure the timely delivery of your applications with the highest quality.

Our *vision* is to become a world-class software development and technology provider and to provide clients with innovated technical and business solutions by utilizing industry standards and technology.
Competition Keys (Exceeds Expectations)

- **Specialize** in the healthcare business automation industry.
- **Understand** in-depth client business requirements.
- **Bridge** the gap between business and technology.
- **Steer** clients through technology.
- **Innovate** state-of-the-art turnkey solution and services
- **Deliver** world-class end-to-end IT solutions.
- **Create** long-term relationship with our clients
- **Implement** cutting-edge innovative solutions that meet client requirements with the reality of the situation.
- **Guarantee** high quality of our deliverables.
- **Adopt** International & best practice standards.
- **Continuous** improvement.

We take special care to exceed the expectations of our diverse clients by continually making our products and services better.
Partners

CoreTech realized that in order to maintain vision and strength in the technology competitive. Collaboration between technical expertise and know-how must be uniquely merged. Especially software products and business needs are subject to ever-faster changes, thus CoreTech works in a targeted manner with pioneer know-how partners. Partners are chosen for their recognized expertise and commitment to deliver customers high quality data processing, services and solutions in a secure and reliable manner.

CoreTech strategic Business partners are:

- Medexa (www.medexa.net)

Medexa is multi regional multi branch third party administrators (TPA) with a capital of US$2,500,000 offers a complete line of healthcare management services and solutions for the insurance and self-funded markets. Medexa is specializes in applying advanced communication and information technology to improve healthcare management. That saves time, reduce paperwork and improve claims outcomes. Using the most sophisticated and detailed computer systems for swift services, to control malpractice, reduce abuse and to minimize cost.

Medexa continuously uses up-to-date technology to provide “before the fact” claim management, and administer health insurance schemes using electronic claim technology.

Medexa was able to export it's know-how to many Arab countries (Jordan, Syria, Libya, Egypt and Oman), and established business partnership with local Omani insurance company.

Medexa is empowered with 5000 various medical providers and serving about +120,000 subscribers.
CoreTech services are vary includes technical **consultation**, application **development**, business process **automation** and business and application **support**.

CoreTech has developed a wide range of products targeting the insurance healthcare industry. Our products are designed in innovated cutting-edge manner to meet the rapidly evolving and growing requirements. Our comprehensive and flexible products and solutions are designed to:

- Minimize paper work.
- Reduce administrative costs.
- Adopt international standards.
- Sustain business workflow.
- Enhance productivity.
- Assure quality customer service.

![Diagram of General, Business Intelligence, Security & Privacy features]

**General**
- Attractive GUI
- Bi-lingual
- Customized search
- Easy-to-use
- Dynamically controlled
- Archiving techniques
- Ad-hoc search

**Business Intelligence**
- Automatic translation
- Auto. Data validation
- Warning and alerting
- Ad-Hoc & MIS Reports

**Security & Privacy**
- Flexible security up-to field level
- Unlimited number of users
- Groups & roles based
- Auditing users' transactions
### Products

**Feature Reached cutting-edge innovative Solutions**

- **Claim Management.**
  The Medex Management System (MMS) presents a comprehensive, fully integrated healthcare claim management system that caters all the industry’s requirements. It presents a scalable, dynamic and flexible approach to accommodate the rapid growth and constant changes in the parameters of healthcare insurance services. It has been designed according to the highest international standards and codes in the healthcare insurance sector. Position itself as one of the most claim management software solutions available today. **The solution is fully implemented for one of the largest TPA Company in the Middle East (Medexa).**

- **Hospital Management.**
  The Hospital Management System (HMS) is powerful turnkey management solution that allows hospitals to setup and operate in and out patient healthcare processing and management. HMS is fully customizable with amazing capabilities. Position itself as one of the unique comprehensive and cost-effective hospital management software solutions available today.

- **Insurance Supervisory Commission Automation.**
  The Insurance supervisory commission automation solution is a unique business automation solution tailored to automate the supervisory end-to-end business process, which allows managing complete business workflow; collects all information and load it electronically and perform monitoring of the activities and performance.

- **Online Claim Approval.**
  The online claim approval is designed to automate and generate the claim approval process to quickly and instantly generate the response through validating the submitted claim information against the insurance policy rules and conditions.

- **Pricing Simulation System**
  The pricing simulation system is unique and state-of-the-art automated system tailored to facilitate and help insurance companies and sector in defining competitive and comprehensive burning costs, by using pre-existing data which can be loaded from any other system to simulate and identify the actual insurance costs, and then the system allows to simulate these information for any region and country based on specific user’s factors.

### Insurance Mechanism System

The IMS lies between three parties (Insurance Company, Third Party Administrators (TPAs), and Insured Groups) that collects different data electronically, and performs data assembly, formatting and processing to support the insurance company in timely, accurate, and cost effective manners, which sustain up-to-time statistical information, and automats the manual process performed by the insurance company in collecting and processing the data from different parties.
Products Integration *(Relay on Technology)*

Our Products are using and/or can have different integrated modules and/or systems that support and provide extra layers and/or interfaces to them such as **voice activated system** and **smart card** techniques.

**Voice Activated System [VAS]**

VAS is system that facilitates the claim data entry by allowing the medical provider to check and enter patient contract and medical treatment information online. Using the Telephony lines linked directly to the database through a secure connection.

**Smart Card Readers & Techniques**

Implementing the smart card techniques will facilitates the information services and validation and assures the up-to-date instant checking, validating and services and digitally identifies the rights for each party.

**Online Claim Management**

When it comes to vital loss and claim data, every minute counts. The online claim management integrated to our solutions provides immediate and secured online access to policy and claims files, and much more. The online claim management allows on-the-spot access to all of required data, right up to claims repository. Also it provides self-directed, validation and approval capabilities and contacts to medical support team members.


Clients *(Clients success is our Success)*

Since CoreTech started our client list is growing rapidly due to our unique products.

Our key clients are:

- **Jordan**
  - Medexa
  - General Arabia Insurance Company [GAIC]
  - Ahli Bank

- **Syria**
  - Medexa
  - Syrian Insurance Supervisory Commission [SISC]
  - Al-Hekma Hospital

- **Egypt**
  - Medexa

- **U.A.E**
  - Quest Insurer Brokerage
  - Medexa

- **Lebanon**
  - Arab Lebanese Insurance Group [ALIG]
  - Intercontinental Bank of Lebanon [IBL]

- **Libya**
  - Medexa

Should keeping your expenses to minimal and raising your organization productivity and accuracy, then surly your choice is selecting CoreTech solutions, CoreTech definitely is your strategic technology business partner.
Contacts *(Talk to us)*
We would love to hear from you, please use any of the following means to contact us:

- **Website:** www.coretechit.com
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